

A B O R I G I N A L
ELDERS & COMMUNITY CARE SERVICES INC.

ANNUAL REPORT
2012 ~ 2013

CHAIR'S REPORT

Phillip Saunders

Firstly, I would like to start by thanking the Staff and Board for their contributions over the last twelve months. The Aboriginal Elders & Community Care Services has undergone significant changes and growth during the last twelve months. For example, we have undertaken a review of some of our services to assess the delivery of our programs to our clients, we look forward to receiving that report so that we can continue to grow and consolidate the organisation.



This year the board directed the development of our strategic plan, this process followed extensive consultation within the organisation. I am pleased to say that the strategic plan has been completed and will provide a sound foundation to lead the organisation through the ever-changing sector for which we operate in.

Financially, the organisation continues to perform well in what is, at times, a very difficult environment. We continue to monitor and develop sound financial management practices to grapple with those external challenges. Our budget has grown significantly, along with staff increases as a result of an expansion of our services that we provide to our Elders. The planning and policy development that was put in place since I delivered my last report places the organisation in a position where it is able to adapt and absorb the rapid change in the Aged Care environment.

We have recorded a sound organisational financial performance for the year although the HACC program recorded a nominal deficit. The financial reporting included in this Annual Report highlights the improvements which have been made in the financial management area. The Board will continue to explore other income streams to create a stronger financial position.

The Board is interested in the quality of care and services our organisation is providing and monitor the formal quality appraisal and improvement processes for both the Aboriginal Elders Village and Aboriginal Home Care. We are pleased that we continue to receive good reviews.

We saw board members Vicki Hodgson and Terry Stewart retire from the board and I would like to thank them for their contribution. We also welcome on to the board Frank Lampard, Sandra Miller and Vicki Holmes, people who bring with them a breadth of knowledge and understanding that really strengthens the organisation. The Board is always keen to attract members who are able to make a contribution to the organisation at a board level. We continue to encourage our members to participate in governance training and create board diversity.

As we close off this year, I am mindful of the challenges that the year has presented for the Board and the Staff to ensure that we continue to provide a service to our Elders that is of a high standard. I would like to thank our Executive Director for his commitment and energy to the organisation; I would also like to thank the staff for their on-going efforts and the role that they each play in making Aboriginal Elders & Community Care Services a progressive organization.

It is important for me to thank the Board of Management members for their time, energy, support and patience.

In conclusion, I would like to acknowledge the support of the Australian Government, Department of Health and Ageing and the State Government, Department for Communities and Social Inclusion, for their on-going support to our organisation.

Phillip Saunders
CHAIR

EXECUTIVE DIRECTOR'S REPORT

Graham Aitken



This is my third annual report and we have seen our organisation continue to grow in terms of the number of Elders receiving our services. We are providing HACC services to over 300 Elders and as our client numbers grow, we need to look at increasing our funding and ensure we have the right number of staff with the appropriate skills.

We have applied for expansion funding in this year's HACC funding round. In addition we have received an increase in funding for the Aboriginal Elders Village and now receive recurrent funding in excess of \$1.7 Million per year. Our annual budget for the organisation now exceeds \$4 Million.

I am pleased to advise that our organisational consolidated financial performance for the year was positive with a surplus of approximately \$185,000. The HACC program recorded a nominal deficit and the Aboriginal Elders Village recording a surplus due the Department of Health Ageing increasing our recurrent funding late in the financial year.

We have had quality reviews from our funding bodies for the HACC program and the Aboriginal Elders Village and I am pleased to advise that both program areas received very good quality outcomes and reports.

The aged care sector is undergoing significant change under the "Living Longer, Living Better" aged care strategy where the Government is looking to develop a nationally consistent aged care system to meet the growing demand for aged care services.

Our organisation is not immune from these changes and we have tried to minimise the impacts on our Elders and their services. We will keep Elders informed of these changes and any impacts on their services.

I would like to acknowledge our staff that demonstrate and show commitment to our Elders and to the organisation.

I would also like to acknowledge the board that volunteer their time and provide me with support and give the organisation clear directions on how we operate and where we want to be in the future.

I look forward to the new financial year with confidence and enthusiasm as we continue to grow and improve our organisation.

Graham Aitken
EXECUTIVE DIRECTOR

ABORIGINAL ELDERS VILLAGE

SITE MANAGER'S REPORT

Jenny Wissell

I began working at the Aboriginal Elders Village (AEV) eleven years ago as a Certificate 111 Aged Care worker. During my years at AEV I have developed and improved my skills by becoming a team leader and completed my Enrolled Nurse Diploma in 2012. I am currently studying an Aged Care Management course to enhance my skills to support my role as Site Manager.

This year we have seen several improvements at AEV including the opening of the onsite Palliative Care Unit, the development of the raised vegetable gardens with produce being used in the AEV kitchen and the commencement of the fire pit and Yarning Circle area. We continue our maintenance and landscaping programs and are painting and decorating the internal and external areas of the facility to make it feel more homely.

Regular resident meetings are held to ensure residents have input in the operations of the facility. Our funding body conducted a quality review this year and we achieved a very good report acknowledging the improvements at AEV. This has been made easier since the employment of a Registered Nurse and we work closely to manage the day to day operations at AEV.

Regular staff meetings are held and training sessions are provided for staff to ensure we have a competent team to deliver quality care in a culturally appropriate environment for all residents

Jenny Wissell

REGISTERED NURSE'S REPORT

Clare Pietsch

I joined AEV in March 2013 as a Registered Nurse to provide clinical leadership to staff and ensure best practice care is provided. I have 30 years experience working as a registered nurse mainly providing aged care services in the community setting.

We have been concentrating on building on the quality systems in place at AEV to ensure processes are streamlined and effective. Some of the policies and procedures have been updated to better reflect the ongoing management of clinical issues.

Staff education has been a priority and we are currently in the process of arranging end of life care training for all staff through the Palliative Care Council of SA. All staff will undergo basic first aid training and CPR updates. Two of the enrolled nursing students sponsored by AEV are nearing completion and AEV continues to support students training in Certificate 111 in Aged Care.

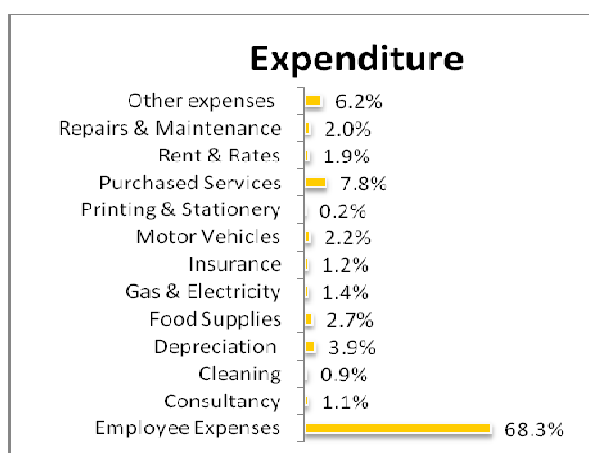
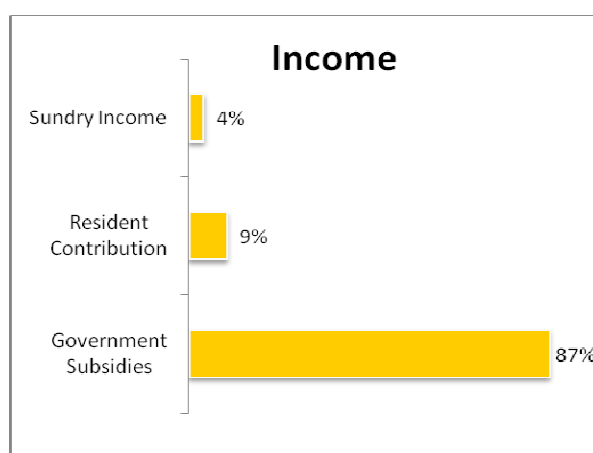
AEV has received support from the Older Person Mental Health team throughout the past year. This support is invaluable to ensure staff have the knowledge and skills when faced with mental health issues. AEV has also received support from an independent pharmacist who has provided medication reviews for several residents. This helps both the GP and staff in better managing complex medical issues.

Clare Pietsch

AECCS FINANCIALS 2012/2013

Simplified Statement of Financial Performance and Financial Position for the Year Ended 30 June 2013

Income	2013	2012
	\$	\$
Government Subsidies	3,443,564	3,602,804
Resident Contribution	359,100	372,919
Sundry Income	139,086	77,460
Total Income	3,941,750	4,053,183
Expenditure		
Employee Expenses	2,566,198	2,433,419
Consultancy	41,396	40,995
Cleaning	34,887	39,765
Depreciation	146,370	127,655
Food Supplies	102,557	124,023
Gas & Electricity	54,234	40,801
Insurance	45,511	47,480
Motor Vehicles	84,047	102,298
Printing & Stationery	9,089	7,196
Purchased Services	294,075	269,466
Rent & Rates	70,011	55,312
Repairs & Maintenance	76,432	55,676
Other expenses from ordinary activities	231,390	556,224
Total Expenditure	3,756,197	3,900,310
Operating Surplus (Deficit)	185,553	152,873



AECCS FINANCIALS 2012/2013

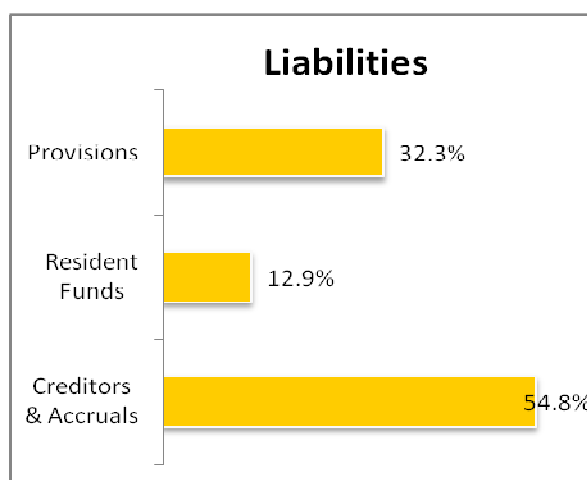
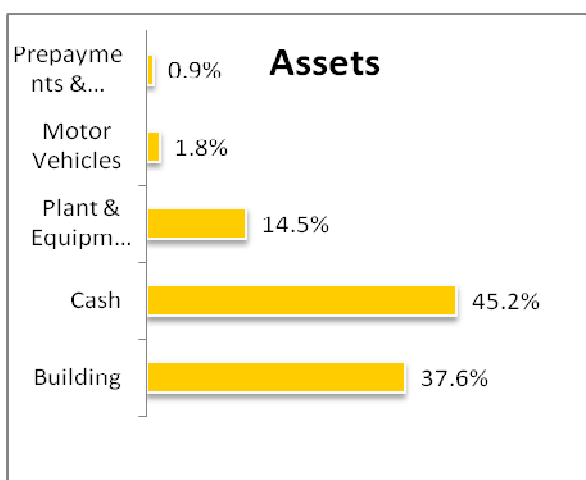
Assets	2013	2012
	\$	\$
Building	773,803	790,931
Cash	929,662	347,301
Plant & Equipment	298,377	363,867
Motor Vehicles	37,340	46,055
Prepayments & Debtors	18,769	21,720
Total Assets	2,057,951	1,569,874

Liabilities

Creditors & Accruals	380,563	140,140
Resident Funds	89,712	78,125
Provisions	224,642	174,128
Total Liabilities	694,917	392,393

Leaving what the organisation has built up over the years

Reserves	1,363,034	1,177,481
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BOARD MEMBERS

Phillip Saunders	Chair
Shirley Peisley	Deputy Chair
Harry Harun	Treasurer
Vicki Hodgson	Secretary
Greg Sinclair	
Jeff Fiebig	
Terry Stewart	
Sandra Miller	
Marnie O'Meara	
Vicki Holmes	

THE ABORIGINAL ELDERS & COMMUNITY CARE SERVICES INCORPORATED

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Aboriginal Home Care

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Bowden SA 5007

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THE ABORIGINAL ELDERS & COMMUNITY CARE SERVICES INCORPORATED

ABORIGINAL ELDERS VILLAGE



ABORIGINAL HOME CARE



*Copies of the Annual Report may be obtained from
The Aboriginal Elders & Community Care Services Inc by contacting 8346 9155*
